

Restoration Video Transcript

00:01

[Music]

00:03

my name is Joe Reddy from Grand Rapids

00:05

Michigan and I do medical sales my

00:08

parents moved about five years ago I

00:10

reached out to them to see what they

00:12

recommended they recommended my way

00:14

storage so we reached out to a

00:16

representative and use them again my

00:20

name is Rita Johnson and I'm a real

00:22

estate professional here locally in the

00:24

Grand Rapids area we had a interim

00:27

period between the sale of our house and

00:29

being able to move in our new house so

00:32

it's been wonderful because we're able

00:35

to move the household furnishings into

00:38

the pots room by room and then we are

00:41

able to have them delivered room by room

00:43

so that we can bring the things in for

00:46

rooms that aren't being worked on and we

00:48

also appreciated that our things were

00:51

being stored inside my experience with

00:54

my way was fantastic from start to

00:56

finish they delivered the pods on time

00:59

but we needed them and were there every

01:01

time we needed them we've had great

01:04

customer service our questions have been

01:07

answered quickly we've been able to

01:09

turnaround delivery quickly if we need

01:12

to everything has been wonderful I just

01:15

want to say thank you to my way Moving &

01:17
Storage

01:17
as a real estate professional I'm asking

01:20
my clients all the time to do these

01:23
things and thinking that it's easy and

01:25
doing it personally it's not an easy

01:29
process is a lot of emotion involved

01:31
there's a lot of stress involved and my

01:35
way has helped alleviate that because

01:38
we're able to do it at small bites at a

01:42
time so thank you thank you for taking

01:44
care of me and my family personally and

01:47
thank you for taking such good care of

01:50
my household items I would like to say

01:53
thank you to my way storage we had a

01:55
pretty chaotic process and they made

01:57

that much easier for us gave us time to

02:00

load our containers they store them

02:02

off-site for us and then as soon as we

02:04

needed them we had the containers

02:05

delivered so thank you

02:06

much my way storage